FEEDBACK FROM RESIDENTS

PART I

1. More activities for Seniors in West Park (now have to go all the way to Hallandale)

The City's Parks and Recreation Department currently provides senior programming activities which revolve around the senior program that takes place at the Family Success Center adjacent to the Carver Ranches Library. Broward County also administers a program through the Meals on Wheels Program. Through the County's program seniors receive daily lunch meals and are offered a space to congregate within the Family Success Center. While the County provides daily lunch meals for seniors at the center, the City's Parks and Recreation staff provides recreational activities and field trips. Some of these activities include: arts and crafts, bingo, bead-making classes, computer classes, exercise classes, safety courses, health seminars, fall prevention and regular blood pressure screenings offered by Broward Sheriff's Office Fire Rescue.

Some of the field trips include: Walmart, Hollywood Dog Track, movies, bowling, TBN Bookstore, Old Dillard African American Museum, Memorial Day Care, Calder Race Track and Casino, Fort Lauderdale Swap Shop, Publix, Family Dollar, Dollar Tree, Hollywood Beach, Deals, TGI Friday's, Styles Farmers Market, Hepburn Center, and the MLK Center to name a few.



With the assistance of the Parks and Recreation staff, seniors also participate in special events, such as the Annual Senior Health Fair, Martin Luther King Day Parade and Festival, Seniors Valentine's Day Social and Breakfast, Earth Day Recycling Fair, Mother's Day Breakfast, the Bahamian Independence Goombay Festival, and The Mary Kendrick Thanksgiving Feed the Needy Feast. To further assist with transportation the City just

purchased another 7-passenger van to be used for seniors and youth field trips. For more information about Senior Programming offered by the Parks and Recreation Department call 954-985-1990 or e-mail cgarcia@cityofwestpark.org.

2. Need to close in rock pit adjoining West Park and Pembroke Park for safety reasons
The rock pit east of SW 40th Avenue, known as Meekins Lake is within the limits of the
Town of Pembroke Park. The lake is also labeled as Pembroke Industrial Park and it is
privately owned. It is our understanding that the State (South Florida Water Management
District) and Broward County's Environmental Protection Department – Pollution

Prevention and Remediation Division, have issued permits for activities within the lake, to include lake filling activities. For more information, please contact the following agencies:

 Broward County Environmental Protection Department Pollution Prevention & Remediation Division 115 South Andrews Avenue, Room A-420 Fort Lauderdale, Florida 33301-1814 Telephone: 954-519-1260

 South Florida Water Management District 3301 Gun Club Road West Palm Beach, Florida 33406 Telephone: 561-686-8800

 Town of Pembroke Park 3150 SW 52nd Avenue Pembroke Park, FL 33023 Telephone: 954-966-4600

3. Deadbeat landlords, negligent tenants and unkempt properties

The City's Code Enforcement officer drives around the neighborhoods to identify code violations; to educate residents and property owners on how to correct violations; and to issue violation notices when violations are not corrected. However many violation issues result from resident or tenants who call the Code Enforcement officer to report unkempt properties or code violations by landlords. To report any code violation or unkempt property, please immediately call 727-755-3426 or 954-889-4162 or 954-964-0284.

4. Need a community pool for kids

The City has made it one of its missions to develop a City with high community involvement and a keen interest in creating high functioning recreational facilities for residents and surrounding communities to enjoy. As a result, for the past three years we have been awarded the *Playful City USA* designation in recognition of our efforts to increase play opportunities for children. In keeping with this commitment, the



City just completed a master plan for an 18.5-acre park that includes a community swimming pool. The park is known as McTyre Park, located at 3501 SW 56th Avenue, West Park. The master plan is intended to address the feasibility of introducing an intensive athletic and community environment with various support facilities including expanded surface parking, enhancing our play field environment, and adding a multi-use swimming

pool. With these interests in mind, the City has developed a coherent and consolidated master plan for McTyre Park that could be implemented in phases as funding becomes available. The initial phase of the project was the parking lot that was completed and opened to residents on Saturday, March 1, 2014. To read more about the Master Plan and to view the animated video of the conceptual plan, please visit our website at www.cityofwestpark.org and look for the McTyre Park Master Plan under the Improvement Plan top bar.

5. Need a Youth Development Program



The City currently has a few Youth Development Programs in place and is working hard to expand these programs.

The newly formed Youth Police Explorer Program is organized by our District Broward Sheriff's Office which offers youth from high school to college an opportunity to develop leadership skills and explore the criminal justice field while serving as junior police officers.

In addition, we have our Camp B.R.A.V.E.R.Y. Juvenile Crime Prevention Program which serves our middle school children in the area. This is as an after-school program which deters our youth from criminal activities by providing homework assistance, tutoring, motivational arts, financial literacy, teen outreach programs, nutrition education, education, social physical skill development, mentoring, counseling, and social services.



We also have our Youth Advisory Council which serves our high school students in the community. The purpose of the City's Youth Advisory Council is to offer an open forum to foster communication, education and information concerning youth and youth-related issues. The Youth Council provides students in grades 9-12 with social activities in a safe and positive environment, while promoting individual self-esteem and leadership through participation in meetings, events and community service projects. For more information about Youth Development Programs offered by the City's Parks and Recreation Department, please call 954-985-1990 or e-mail cgarcia@cityofwestpark.org.

6. Need an education program for high school dropouts

Like every city in Broward County, we fund Broward County Public Schools (BCPS) to provide educational programs for all residents which includes educational programs for high school dropouts. For more information about Broward County Public Schools' High School dropout program, please contact the following BCPS staff:

- Ms. Meryl Eisenberg 754-321-8452
- Ms. Jane Hughes 754-321-8455
- Ms. Lisette Sanchez 765-321-8410

High school dropouts may also visit the following websites for classes offered by BCPS and registration information:

- www.atlantictechcenter.com
- www.browardtechcenters.com
- www.BrowardCommunitySchools.com

7. Need help for people with mental health disorders

For assistance with mental health disorders, please contact the Health Care Services section of the Human Services Department of Broward County. The department administers funds dedicated to providing the highest quality, consumer friendly and cost effective services to individuals with health care needs, for more information you may contact the department at 954-357-5390 or hearing impaired / TTY:800-995-8711 or visit the website at:

• http://www.broward.org/HumanServices/CommunityPartnerships/HealthCareServices/Pages/ProgramsAndServices.aspx

8. Need cultural programs (i.e. Black History Month) to bring the community together and preserve the history of Carver Ranches

The City's Diversity Advisory Committee is charged with the responsibility of promoting diversity issues and initiating cultural programs within the City. The City currently supports and administers programs such as the Goombay and Bahamian Independence Festival and the annual Dr. Martin Luther King, Jr. celebration.



In January 2013, the City recognized Diversity Month by asking residents to come to the Commission meeting in their cultural attire in celebration of all cultures that make up the City. The meeting was well attended with people dressed in cultural attire from the Dominican Republic, Cuba, Haiti, The Bahamas, Nigeria, the United States, etc. This year, the City recognized

Diversity Month with the presentation of a proclamation. We are currently seeking members for the Diversity Advisory Committee. To serve on the Committee, please call City Hall at 954-989-2688 or call any of the commission members.

9. Need a gas station in West Park

The City would certainly welcome a gas station which is permitted by Special Exception within the B-2 (General Commercial Business District), B-3 (Intense Commercial Business District), C-1 (Commercial Warehouse District) and TOC (Transit Orient Corridor) zoning districts within the City. These zoning districts are found along US 441, Pembroke Road and Hallandale Beach Boulevard. For the City's Zoning or Land Use Map, please visit the City website and click "About Us" from the top panel and then click "City Map".

10. Need variances to revive the gas station on the corner of Hallandale Beach Boulevard and 441

Any new development will require a site plan review. If the proposed project does not meet the zoning code requirements and the applicant can demonstrate a hardship, then a variance may be applied for and presented to the City Commission. It is not a requirement specific to gas stations. However, a gas station does require Special Exception review. Special Exceptions mean that a use is permitted, but due to the nature of its operations, review by City Commission is required. This is to ensure compatibility with adjacent residences or businesses, to determine if there are adequate landscape buffers, and to confirm there are safe traffic conditions for both pedestrians and vehicles.

11. Need a major restaurant in West Park

The City's code permits restaurants by right in all commercial zoning categories, which include B-1 (Limited Commercial Business District), B-2 (General Commercial Business District), B-3 (Intense Commercial Business District), C-1 (Commercial Warehouse District), and TOC (Transit Oriented Corridor). The City welcomes the opportunity to work with new business owners and hopes to see a restaurant in one of the major corridors. If a business owner wishes to locate a restaurant in an existing building in any of these zoning districts, City staff will review the site to confirm there is adequate parking and that it meets Florida Building Code requirements.

12. Revive negotiations to sell water to Hallandale Beach and surrounding cities

Hallandale Beach never requested for the City to sell them water, nor did the City have any water to sell Hallandale. However, the City of Hallandale Beach requested access to raw water in the aquifer (approximately over 100 feet) below ground at Mary Saunders Park. Along with accessing the raw water, the City of Hallandale Beach wanted to install underground pumps that would pump the raw water through network of large pipes running down City streets to City of Hallandale Beach. While this process is still one of the City of Hallandale Beach's options, they are now exploring other options such as a new membrane treatment capacity at their existing plant and the increase of their reliance on existing County facility for their additional drinking water needs.

13. Need consistent enforcement of Noise and Nuisances ordinances

(Response submitted by BSO):

West Park Municipal Noise Code: 24-86

- (A) Live or recorded music or other sound may not be played or broadcast, mechanically or electronically, between the hours of 9:30 p.m. and 11:00 a.m., unless such live or recorded music or other sound is played or broadcast within the interior of a building and is not plainly audible at the property line of the property on which the building is located.
- (B) Live or recorded music or other sound may not be played or broadcast, mechanically or electronically, between the hours of 11:00 a.m. and 9:30 p.m., if it is played or broadcast at a sound level which is plainly audible 25 feet from the point of origin of the music or sound.

The Broward Sheriff's Office has and will continue to respond and enforce any municipal Code that exists in the City of West Park. However, remember that the patrol officers are priority driven and often are going from call to call. Calls for service are prioritized and oftentimes noise complaints, because of low priority, may receive a delayed response by the zone deputy who may be on a priority call. In such cases the call taker or dispatcher is required to call the complainant and apprise them that the responding deputy is delayed. This appears to be a training issue and we will share this concern with our Communications Division to ensure that this policy is still being adhered to. Additionally, we have also partnered with City Staff to prepare a pamphlet (*Quick Reference*) for officers to have in their possession at all times while on duty. This will assist officers with enforcing all City ordinances including Noise and Nuisances. This project is almost complete.

14. Need a grocery store – possibly on 40th and County Line Road

The City's Code permits grocery stores property located at 40th and County Line Road by right. The location on 40th and County Line Road was formerly a grocery store. If a business owner wishes to occupy this building for a grocery store, City staff will review the site to confirm that it meets Florida Building Code requirements and work with the owner to utilize the building.

15. Need a park – possibly at the Coca-Cola lot

The Coca-Cola lot is not in the City of West Park. The City recognizes the need for additional park space within the City. To that end, the City is currently negotiating with Broward County for the acquisition of a property formerly known as Water Tower Park. The Water Tower parcel is located west of 3920 SW 39th Avenue. For more information on the Letter of Interest sent to Broward County in 2013, please visit the Parks and Recreation Department's page from the City's website and click "Letter of Interest" (Proposed site for a new Park).

16. Bulk trash schedules sent out to residents not consistent with when trash is actually picked up

The City's Solid Waste services provider (Waste Pro) was notified of this concern in January. Upon receipt of the complaint, Waste Pro immediately submitted a service improvement plan that includes the constant supervision of the crew assigned to the City

and proper management of the service schedule. To ensure that the plan is implemented effectively, Waste Pro assigned a Supervisor to focus on the implementation plan. In addition, the workload of the City's Public Works Superintendent has been adjusted to make sure solid waste pick-up supervision is a priority. To view the Bulk Trash Pickup Schedule per area, please visit the City's website at www.cityofwestpark.org and click "Solid Waste" from the banner on the pole, or call Public Works at 954-964-0284.

17. Need to stop drug dealing in neighborhood

(Response submitted by BSO):

The Broward Sheriff's Office takes a zero-tolerance and proactive approach with narcotic complaints, investigations and enforcement. Most arrests for narcotics are routinely made by patrol deputies during routine patrol. When a drug complaint is received from a resident, Crime Stoppers or through anonymity, it is handled as expeditiously as possible in one of the following manners: If the complaint has no specific location, it is given to a Crime Suppression Team (CST) detective for follow-up. If the complaint has specific location and suspect information, it is referred to the Broward Sheriff Office SID (Strategic Intelligent Division) Unit for a proactive follow-up. In either case the Intelligence gained concerning narcotic activity is shared with the zone deputies to ensure that continuous intelligence gathering and enforcement is completed. Complaints received concerning drug activity in the parks are followed up by periodic sweeps in the parks with patrol deputies with the assistance of specialty trained Narcotics K-9.

In prior years and due to budgetary constraints, the City decided to eliminate all but two CST positions. Although the reduction in CST personnel hampered our ability to conduct long-term protracted covert investigations, it did not reduce the patrol deputy level of investigation and arrests. In such cases the District will marshal in additional ancillary resources (task forces) when available.

From January 1, 2013 through December 31, 2013, a total of eighty-one (81) narcotics related arrests occurred in the City of West Park. Year to date a total of forty-seven (47) arrests have been made and several search warrants executed as a result of information about narcotics activity being reported. For the past two months or so, Shift Supervisors have been conducting Roll Calls/Line-ups in both city parks (Mary Saunders and McTyre) to provide more visibility and enforcement to the area. We plan to continue conducting Roll Call briefings in City parks and nuisance areas.

The District is committed to enforcing illegal narcotics violations within the City of West Park.

18. Need speed bumps on 32nd Street from 40th Avenue to 32nd Avenue

In early 2013, the City presented three Neighborhood Traffic Calming plans. The plans were prepared with residents' involvement during multiple public hearings per plan. At the conclusion of the neighborhood Traffic Calming Plan for Study Area "C", the neighborhood residents selected the installation of the following traffic calming devices for SW 32nd street from SW 42nd Avenue to SW 32nd Avenue:



The construction of the raised intersection at the intersection of SW 42nd Avenue and SW 32nd Court.



• The installation of speed cushions or speed table along SW 32nd Street between SW 32nd Court and SW 31st Street.



The installation of speed cushions or speed table along SW 32nd Street between SW 35th Avenue and SW 36th Avenue.



• If necessary, to install textured pavement at the intersection of SW 32nd Street and SW 32nd Avenue.

These improvements are part of the City's Capital Improvement Plan, as soon as funding becomes available. To view the Neighborhood Traffic Calming Study for Area "C", please click on "Improvement Plan" from the top tab of the City's website at www.cityofwestpark.org.

19. Need speed bumps before and after bridge on 40th so homeowners can exit their driveways safely

Like item number 18 above, in early 2013, the City presented three neighborhood Traffic Calming plans. The plans were prepared with residents' involvement during multiple public hearings, per plan. At the conclusion of the Neighborhood Traffic Calming plan for Study Area "C", neighborhood residents selected the installation of the following traffic calming devices along SW 40th Avenue just before and immediately after the bridge:



• Installation of raised intersection at the intersection of SW 40th Avenue & SW 33rd Street (north of the bridge).



Installation of raised intersection at the intersection of SW 40th Avenue & SW 31st Street (south of the bridge).



• Construction of textured pavement just north and immediately south of the bridge.

These improvements are part of the City's Capital Improvement Plan, as soon as funding becomes available. To view the Neighborhood Traffic Calming Study Area "C", please click on "Improvement Plan" from the top tab of the City's website at www.cityofwestpark.org.

20. Need a more effective lake spraying program to control weeds

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. Response to this question will be posted at a later date.

21. Homeowners want to purchase mowers to help homeowners pitch in to take care of lakes (cost approx. \$2500 each)

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

22. More resident participation in budget development for special lake tax revenue

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

23. Look into more frequent use of blue dye treatments to filter sunlight and stunt weed growth while beautifying lake

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

24. City should consider hiring residents on the lakes to pull weeds themselves

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

25. City should consider taking out a temporary insurance policy to cover residents pulling weeds

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

26. Need a regular calendar of community events in Twin Lakes to bring the community together

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

27. Need to revisit old weed spraying program – Ed Miller worked better

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

28. Increase use of natural gas for homeowners (i.e., rebate program to convert)

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

29. Develop a by-laws committee to provide resident input into the ordinances that govern how homeowners use their lake

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.

30. Need to explore an organic weed control solution (i.e. State license to add triploid carp)

The Twin Lakes Water Control Advisory Board will address this question during their next advisory board meeting. A response to this question will be posted at a later date.